Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

Monday, 3.6.2013

17.00- 19.00 Registration

Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

Tuesday, 4.6.2013

8.30-10.00 Registration

10.00- 10.40   Opening Ceremony

Room 1 PS1 10.40-11.30 Plenary Session Chair: Raimondo Manca	Speaker: Lynne Marie Rudasill Title: Looking out and looking in - the universe of information

11.30-12.00 Coffee Break

SCS1   Special and Contributed Sessions

12.00- 13.40	Room 1	Room 2	Room 3	Room 4
	Changes in learning and Research and the attitude of Users I Chair: C. Basili	**Information Literacy Projects I** Chair: Lynne Marie Rudasill	**Bibliometric research I** Chair: Teresa S. Welsh	**Research Methods: Theory and Applications I** Chair: Marco Scarnò
	JoAnn Jacoby and Susan E. Searing Involving and empowering users to shape New Service Models at the University of Illinois Library	**Arua Godwin, Celestine O. Eze, and Edwin I. Ogbo** Information Literacy for learning society and life-long education	**James Parks** A bibliometric study of LIS literature related to academic law librarianship	**Colleen S. Harris- Keith** Designing an exploratory mixed-methods study: challenges and opportunities for LIS researchers
	Egbert J. Sanchez Vanderkast Access to Information and his relationship with library services from a user's perspective: a preliminary study	**S. Serap Kurbanoğlu and Sümeyye Akça** Information Literacy instruction in Turkish academic libraries: an overview	**Fredrik Åström and Joacim Hansson** Librarianship and scientometrics: support or surveillance in the research publication process	**Núria Balagué, Petra Düren, Arja Juntunen and Jarmo Saarti** Quality audits as a tool for quality improvement in selected European higher education libraries
	Naresh Kumar Agarwal and Noor Faridah A Rahim	**David M. Broussard and Kristine N. Stewart**	**Per Ahlgren, Johan Hinders, Camilla Lindelöw, Sara**	**Nancy Goebel, Michelle Edwards Thomson, Jessica**

	Student expectations from a cross-cultural virtual collaboration: a qualitative analysis	Information Literacy instruction and lifelong learning: the use of content analysis in the evaluation of ACRL standards	**Parmhed, and Per Swedberg** Research collaboration between Stockholm University and other Swedish academic units: a bibliometric study to support decisions on library collaboration	**Knoch and Sara Sharun** Considering qualitative and quantitative data gathered using a cross-institution Information Literacy assessment tool
	Eva Höglund Focus groups – stimulating and rewarding co-operation between the library and its patrons	**Ronan Madden** PhD students in the humanities: understanding the information behaviour of graduate Information Literacy course participants	**Petruša Miholič** Bibliometric analysis: Slovenian Journal of Public Health vs. European Journal of Public Health	**Rosario Arquero Avilés, Gonzalo Marco Cuenca, Silvia Cobo Serrano and L. Fernando Ramos Simón** Teaching-learning process in "Project Management in documentation units": a methodological proposal
	Kristine N. Stewart and Kenneth Haggerty Crossing the library divide: understanding Arab international students' perceptions of the academic library	**B. Mologanyi** Information Literacy from Credit based to Integrated Information Literacy a case of the University of Botswana	**Janete S. Bach Estevão and Walter Tadahiro Shima** The relevance of publications on the subject Innovation in Portuguese language over the last 30 years: a bibliometric contribution	**Klara Maidenberg and Jenaya Webb** Examining online reference data: quantitative and qualitative approaches
	Elsa Ramirez Biographical research method to study the reading representations and practices: The case of high school students of the National University of Mexico	**Janet Zambri** Information Literacy as a part of an outreach community program for pre-university learners in South Africa: a case study	**Songphan Choemprayong** Scholarly collaboration among ASEAN countries: A bilateral bibliometric study	**Miriam Lorenz** Indicators for journal management: a deficit analysis
13.40- 15.00 Lunch			
SCS2 Special and Contributed Sessions			
15.00-16.40	**Changes in learning and Research and the attitude of Users II** **Chair: Susan E. Searing**	**Information Literacy across curriculum: Case studies** **Chair: Ageliki Oikonomou**	**Library Cooperation: challenges and pitfalls** **Chair: Antonis Mourikis**	**Social Networking** **Chair:Bir Berat**
	Graham R. Walden Informing Library Research with Focus Groups: The Potential of Seven Alternative Strategies to Enhance Participant Interaction.	**Dina Vrkić, Jelka Petrak, Bojan Macan** Engineers and information literacy: an oxymoron or a need? Academic and information literacy for future engineers	**Rachel Sarjeant-Jenkins and Keith Walker** Library partnerships: cooperating for the future	**Marco Scarnò, Donatella Sforzini, Ugo Contino and Paola Gargiulo** Will Mobile Web Era impact the user's behaviour in a digital library?
	Meredith Taylor Academic library use and	**Lyndsay Smanz** Integrating information literacy	**Maria João Pinto and Sofia Fernandes**	**Marie R. Kennedy and David P. Kennedy**

	undergraduate engagement and persistence at a large public research university	into English course for academically unprepared students	How the Library can collaborate with researchers? New roles for new needs – A Case Study of the Catholic University of Portugal	The "use" of an electronic resource from a social network analysis perspective
	Gabriel C. Leal de Araújo, Frederico A. de Carvalho and Marcelino J. Jorge Comparing library use by academic area: replicating Hiller in a Brazilian context	**Naresh Kumar Agarwal** Information Literacy of LIS students: gathering and synthesizing sources for a literature review	**Jo Ann Murphy** Developing student Peer Mentorship in the library: a case study of librarian and student collaboration	**Berat Bir** The role and importance of information usage in benchmarking process
	Grazyna Tydda and Gillian McAllister Understanding the view from the other side of the counter and screen: user-centred service re-engineering in an academic library	**Margarita Chatzilia, Emmanouel Garoufallou, Vasiliki Mole, Thanasis Vafeiadis** Assessing Information Literacy skills among undergraduates: the case of Food Technology and Nutrition School at the Alexander Technological Educational Institute of Thessaloniki	**Octavia-Luciana Madge** Information needs and behavior of future LIS professionals in Romania	**Thomas Walker** The survival of Guglhupf, Schrammemusi, and other cultural icons: the role of Wikipedia in the preservation of Bavarian Dialects
	Yen-ju Lin and Szu-chia S. Lo Impact of library image, perceived value and experience on user's behavior intention	**Ma Lei Hsieh, Patricia H. Dawson, Melissa Hofmann, Megan L. Titus, Michael T. Carlin** Experimenting with teaching strategies for Information Literacy instruction sessions	**Jordan Nielsen and Lora Lennertz Jetton** Assessing the effectiveness of collaborative subject-specific library instruction	**Luísa Alvim, José António Calixto** The social function of the public library in the world of social networks and welfare state crisis
	Simone Fühles-Ubach From embedded to liaison librarian - promising new concepts?		**Octavia-Luciana Madge** Collaborations at the level of Romanian academic libraries	
colspan	**16.40- 17.00 Coffee Break**			
	SCS3 Special and Contributed Sessions			
17.00-18.30	**Using qualitative and quantitative methods in digital library education and research I** Chair: Sirje Virkus	**Information Literacy across curriculum: New Model approach** Chair: Ageliki Oikonomou	**Researching as we practice: the experience of academic librarians** Chair: Maria G. N. Musoke	**Methods and Approaches to Integrate Social Justice in Library and Information Science** Chair: Bharat Mehra
	Sirje Virkus and Gillian Oliver Pushing the boundaries: analysis of research projects undertaken in the International Digital Library Learning programme	**Barbara D. Farah** Implementing critical thinking in cross disciplinary programs: a framework for global literacy	**Monica Naluwooza** Evaluating Makerere University Library's Institutional Repository Using the Balanced Scorecard	**Kaurri C. Williams-Cockfield** Building civic capacity using a holistic approach to public library service: a participant researcher's perspective on social justice in the

			Cayman Islands Public Library Service
Aira Lepik Individual project options in Human Resources Management/HRM module: a case of Digital Library Learning /DILL Master Programme	**Leslin Charles** Integrating Information Literacy into the curriculum: creating and implementing an information literacy curriculum map	**Agnes Namaganda and Patrick Sekikome** Users' Perceptions of Makerere University Library Services	**Vandana Singh** A case study of migration to an Open Source ILS: partnership among state libraries
Valentina Milovanovic The training needs of employees working in the departments dealing with digital content: comparative study in contexts of Serbian and Estonian libraries	**Suzana Sukovic** Mapping transliteracy	**Maria G. N. Musoke and Andrew Mwesigwa** Informing Policy and Practice through Assessment of New Library Books' Usage at Makerere University	**PT Dadlani and Ross Todd** Information technology services and school libraries: a continuum of social justice
Juan D. Machin-Mastromatteo and Sirje Virkus Building a participative methodology for the facilitation of international information literacy courses	**Krista Lepik and Vilve Seiler** Tutoring an information literacy course – a new challenge for subject librarians	**Andrew Mwesigwa** A system dynamics decision support system for the book bank system at Makerere University Library	**Bharat Mehra and Vandana Singh** Recruitment methods in the Information Technology Rural Librarian Master's Scholarship Program (Part I and Part II): implications of social justice in the southern and central Appalachian region
Momena Khatun Digital Information Literacy of Oslo Public Library Professionals	**Sigrid Gimse** Forging new alliances through LMS' (Learning Management Systems)		

SCS4 Special and Contributed Sessions			
18.30-20.00	**Using qualitative and quantitative methods in digital library education and research II** **Chair: Aira Lepik**	**WS1 Workshop Session Coordinator Michael L. Maciel** Identifying Our Customers' Needs and Expectations: A Data Driven Approach and Analysis Through the Use of LibQUAL+™ (Using Five Years' Data FromLibQUAL+™ in Europe)	**Change of libraries and managerial techniques I** **Chair: Burçak Şentürk**	**Library Statistics and data analysis** **Chair: David Kennedy**
	Haleh Rajabi and Sirje Virkus Evaluating potential and demand of establishing MOOCs in Tallinn University		**Charlotte Åstrand and Elisabet Ahlqvist** Heart to change? a study on change management in five Swedish libraries	**Markku Laitinen** Library statistics with confidence: facts from figures with no fear
			Meriç Dirik, Müge Akbulut and İpek Şencan Change of libraries and library services	
	Sirje Virkus and Anne Uukkivi Modernization of Library and Information Science Education through the enhancement of			**Anna Niemelä** Libraries' benefits in the light of statistics and survey data

	intercultural communication			
	Leonéia de Oliveira Evangelista, Emanuele Bardone A virtual ethnographic approach to knowledge sharing: tracking tacit clues on Food52		**Burçak Şentürk** Online access in archives: a challenge for archives, archivists or archival material?	**Bella Karr Gerlich, Natalie Forshaw** Development and implementation of qualitative statistic data gathering methodology in acquisitions and technical services in an academic research library
	Ravinder Pallikonda Educational opportunities of MOOCs (Massive Open Online Course)		**Laura Bowering Mullen, Jane Johnson Otto** Open access policymaking: roles for academic librarians as "change agents" in research institutions	**Rachel Besara** See results: tips & tools for visualizing library data
			Ülle Talihärm, Kai Idarand Methodology used in the strategic development plan of the National Library of Estonia	**Melissa P. Johnston** Secondary data analysis: a method whose time has come
End of the 1st Day				

Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

Wednesday, 5.6.2013

8.30-9.00 Registration

SCS5 Special and Contributed Sessions

9.00-10.40	Room 1	Room 2	Room 3	Room 4
	Library and Information Science Research I **Chair: Teresa S. Welsh**	**Information and Knowledge services I** **Chair: Laura Bowering Mullen**	**Web services and technologies** **Chair: Tomas Foltyn**	**Research Methods: Theory and Applications II** **Chair: Frank Huysmans**
	Rosario Arquero Avilés, Silvia Cobo Serrano and L. Fernando Ramos Simón International presence of project management in the university Curricula in Library and Information Science	**Laura Armiero and Mary Joan Crowley** In the information flow at two Sapienza libraries	**Erin Dorney, Rachel Gammons, Melissa Gold** One website to rule them all: meeting the needs of students, faculty, and librarians	**David P. Kennedy, Marie R. Kennedy** Developing a mixed qualitative and quantitative research design to inform library policy decision-making
	Fredrik Åström The effects of research centre establishment on inter-departmental research collaboration: a micro-level co-authorship analysis	**Eugene J. Harvey, Maureen Lindstrom** The transformation to an information commons model of library service: a decade of student data	**Daniel G. Tracy** App advisory in research library websites: a preliminary study	**Kenneth-Roy Bonin** The questionable impact of special grants
	Chi-Shiou Lin Revealing the "essence" of things: using phenomenology in LIS research	**Giyeong Kim Nahyun Kwon, and Soyoung Yu** An integrated analysis of quantitative and qualitative data for identifying factors in information services: a working paper	**Dania Bilal** Readability of text retrieved by search engines on children's queries: the case of Google	**Ayşenur Güneş, Fatih Güneş** Teaching critical reading in schools and associate with education
	Nikolaj Lazić and Jadranka Lasić Lazić Analysis of Scientific Activities in the Field of Information Science: the case of Croatia	**Ellen Nordre Sayed, Alice Burnett** Sharing electronic resources among three institutions	**Tatyana V. Kaigorodova, Elena V. Zemlianova, Irina A. Kriukova, Anastasia I Korotkova** Electronic registration of publications' downloads from web-site allows to evaluate readers interests and activities	**Angela Conyers and Jo Lambert** JUSP: a shared approach to measuring usage
	Jamie Jones	**Constantia Constantinou**	**Müge Akbulut, İpek Şencan and**	**Gunilla Wiklund, Hanna Voog**

	Primary source material relating to the Tudors within the City of London	Delivering library services and information research in support of distance education	**Meriç Dirik** Web Personalization and Long Tail	**and Sara Kjellberg** It's all about keeping quiet -using focus group interviews to understand the everyday life of researchers in order to support their research
		Radia Bernaoui, Mohamed Hassoun and Rosa Issolah Algerian university libraries and the digital age: new communication behaviors		**Olga Einasto** Investigating e-service quality criteria for university library: a focus group study

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Room 1 PS2

10.40-11.30 Plenary Session

Chair: Carla Basili

Speaker: Karen E. Fisher

Title: Collaboration - the most wicked enabler to fabulously successful research
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	11.30-12.00 Coffee Break		
	SCS6 Special and Contributed Sessions		
12.00- 14.00	**Collections and e-resources** **Chair: Fredrik Åström**	**Health Information Services** **Chair: Nikolaj Lazić**	**Change of libraries and managerial techniques II** **Chair: Constantia Constantinou**	**Innovation management and diffusion** **Chair: Mary Joan Crowley**
	Joe Lenkart, Thomas H. Teper, Mara Thacker, and Steven W. Witt Measuring and sustaining the impact of multilingual collections in a research library	**Eduardo Alentejo, Henning Lobin, Sofia G. Baptista** Health Information Quality Management System: Academics Health Libraries Perspectives	**Lili Luo** Reference librarians' adoption of cloud computing technologies: an exploratory study	**Diana Pietruch-Reizes** Transfer of knowledge and new technologies from science to the economy: the example of Polish universities
	Lynn Wiley and Tina E. Chrzastowski Ebooks or pbooks? Does subject discipline affect format choice in the humanities?	**Olívia Pestana** Health information services and the changing paradigm of information science	**Valentini Moniarou-Papaconstantinou, Kalliopi Triantafyllou** Job satisfaction of information professionals in Greece during the financial crisis	**Christos H Skiadas** Innovation Diffusion in Libraries: Old and New Perspectives
	Roxana Theodorou An ebook is not a book is not a book	**Christian Bourret** Coordination, traceability and evaluation challenges to improve the French healthcare system: the role of interfaces organizations	**Asiye Kakırman Yıldız** Evidence-based decision making in library management	**Alzbeta Martinicka** Information for innovation
	Boris Michev Bring up the exhibits: GIS and the	**Eduardo Alentejo, Sofia Galvo Baptista**	**Umit Konya and Neslihan Gurel** Leadership approaches of	**Paul Gabriele Weston and Giuseppina Vullo**

Humanities at Cornell University Library	Skills for health librarians in Brazil: perspectives on health quality information	university library managers in Turkey	United we stand: quantitative and qualitative methods to assess cooperation. The URBS libraries network: a case study
Michiel E Moll, Petro Coreejes-Brink and Audrey Louise Patrick Dividing the cake: how each department gets their share of the book budget at CPUT	**Ana Dubnjakovic** Exploring Music Domain of Knowledge: An Author Cocitation Study of Music Therapy, Music Education and Music Psychology	**Jurgita Rudžionienė and Jaroslav Dvorak** Public administration approach: what do libraries need for consistent information services evaluation	**Nancy Goebel and Sarah Barriage** Measuring impact: Considering qualitative and quantitative feedback from human library books and readers
Janete Saldanha Bach Estevão, Faimara do Rocio Strauhs Information retrieval in institutional repositories: proposed an ontology for Historical Organizational Memory		**Minna Niemi-Grundström** Developing, evaluating and managing library with agile methods	**Mary Antonesa, Hugh Murphy** Managing the design and delivery of a new 20 million euro library building: why excellence and innovation matter
		Ahmad Bakeri Abu Bakar and Nur Leyni Nilam Putri Junurham SWOT analysis on rural library services serving the minorities	**Irene Lopatovska** Investigating information technology preferences: methodological issues
14.00- 15.00 Lunch			
13.30 Depart. Half Day Excursion			
End of the 2nd Day			

Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

Thursday, 6.6.2013

8.30-9.00 Registration

SCS7 Special and Contributed Sessions

9.00-10.40	Room 1	Room 2	Room 3	Room 4
	Information and Knowledge services II **Chair: Boris Michev**	**Journal collections' cost and value** **Chair: Thomas Foltyn**	**WS2 Workshop Session Information Grounds: a field method and design workshop for supporting how people experience everyday information in informal social settings** **Coordinator: Karen E. Fisher**	**WS3 Workshop Session Impact evaluation workshop Coordinators: Markku A. Laitinen, Ms. Anna Niemelä**
	Blanca Rodríguez Bravo Metrics of value and profitability of electronic information in academic libraries: the case of the University of León	**Ling He and Andrea Kosavic** Levelling the playing field: a case study in normalizing journal usage data		
	Rhandzu Mhinga, Vivian Agyei After-hours library services: needs and patterns of use at Tshwane University of Technology	**Maíra Cunha de Souza Maria, Maria Lucia Beffa, Sergio Carlos Novaes, Silvia Mara de Andrade Jastwebski** Reflections on the Formation of the Collection of the Academy of Law of the San Francisco Square: 19th century to our days		
	Claudine Arnold Jenda Online chat reference services: successes and failures	**Anu Eskelinen and Aino Taskinen** Journal collection – value for money?		
	David M. Consiglio, Katherine Furlong, Gentry Holbert Assessing the quality & effectiveness of library services using the MISO survey	**Diana Machado and Fernanda Martins** Needs and practices in the use of electronic journals: the case of teachers/researchers of an Engineering college		
	Bukky F. Asubiojo and Abiola Amos Okunlola Challenges of providing information services in an academic library: the need for decentralization	**Marco G.P. van Veller** Analysis of journal usage by Wageningen UR staff members via article references		

	Malik Yilmaz, Burcu Aydemir Şenay, ve Volkan Şenay Information needs and seeking behaviours of physicist: examples of Atatürk University and Eskişehir Osmangazi University in Turkey	**M.Anand Murugan, Ajay Kumar Srivastav** Cost analysis of e–journals, based on the scientific communities usage of Science Direct Online Database with special reference to Banaras Hindu University Library, India		

Room 1 PS3 **10.40-11.30 Plenary Session** **Chair: Teresa Welsh**		**Speaker: Anna Galluzzi:** **Title: Libraries and public perceptions: a comparative analysis of the European press. Methodological insights**

11.30-12.00 Coffee Break

SCS8   Special and Contributed Sessions

12.00- 13.40	**Library and Information Science Research II** **Chair: Teresa S. Welsh**	**Information Literacy Projects II** **Chair: Anna Galluzzi**	**WS2 Workshop Session**	**WS3 Workshop Session**
	Ivanka Yankova, Tania Todorova, Rumelina Vasileva, Silvia Stancheva and Boryana Hadzhieva New possibilities for e-learning master programs in LIS and cultural heritage sciences education in Bulgaria	**Afrodite Malliari, Aspasia Togia, Stella Korobili and Ilias Nitsos** Information Literacy skills of Greek high school students and the development of an online information literacy tutorial		
	Ariel Alejandro Rodríguez García, Adriana Monroy-Muñoz and Eder Ávila Barrientos RDA description of electronic and digital resources in the digital library	**Jo-Anne Naslund and Margot Filipenko** Re-shaping information literacy instruction to enhance professional inquiry in problem based teacher education		
	André de Araujo Benedictine bibliographical history: a study on the *Livraria de São Bento* - the Old Library of Saint Benedict's Monastery of São Paulo, Brazil, 16th-18th century	**Szu-chia S. Lo** Impact of Information Literacy program on knowledge structure of Information Literacy		
	Marilyn M. Brissett Aspects of authorship, co-authorship, and productivity in	**Ayşenur Güneş and Burcu Aydemir Şenay** Gaining the Information Literacy		

	School Library Research 1998-2012	skills and the place of the school libraries in education	
	Marica Sapro-Ficovic Study of life in libraries under war conditions	**Patchara Pipitkul** Library-based learning to help primary school students develop information literacy skills	
	Mossayyeb Samanian Benefit-cost electronic digital library of Islamic Azad University		

13.40- 15.00 Lunch

SCS9   Special and Contributed Sessions

15.00-16.40	**Bibliographic control and Subject analysis I** **Chair: André de Araujo**	**Human Resources I** **Chair: Marica Sapro-Ficovic**	**Studying Users' Attitudes** **Chair: Lynne Marie Rudasill**	**Information Literacy across curriculum: Theory** **Chair: Ageliki Oikonomou**
	Denise A. D. Bedford, Karen F. Gracy Novel approach to evaluating classification schema and classification decisions leveraging traditional principles and measures	**Genevieve Hart** A study of job satisfaction among Cape Town's public library staff	**Irene Lopatovska and M. Cristina Pattuelli** Understanding complex phenomena through an educational lens: the case of fluid reading	**Rosemary Green** Critical Information Literacy: matching theory and inquiry
	Silvana Roque de Oliveira, Catarina Moreira, José Borbinha, M. Ángeles Zulueta García Thematic identification of "little science": trends in the Portuguese literature in IS&LS by controlled vocabulary and co-word analysis	**Marzena Świgoń** Knowledge and information management behaviour in the light of empirical studies among students	**Melissa Lamont** Usefulness as a tool for digital library evaluation	**Ann Cullen** Using phenomenology to improve information literacy curricular planning and design
	Phill Hall The real cost of manual collection analysis and assessment	**Kodjo Asafo-Adjei Antwi** Re-skilling staff in ICT competency: imperative for the 21st century librarian in Ghana	**Linda Vidlund and Cecilia Petersson** Use marketing as a strategy for skill development. Ipads, QR, AR – our journey from printed book collections to social place	**Kyriaki Balta** Learning and teaching theories, instructional strategy and instructional design for information literacy programs: an IL model for academic libraries
		Colleen S. Harris- Keith The Relationship Between Career Trajectory and Perceptions of	**Tomasz Kruszewski, Hakan Anameriç** Have library symbols been	**Laura Saunders** Library instruction within a discipline context: expectations

		Skill Development Relevant to the Academic Library Directorship	changed by cultural differences? A study of the example of the watchwords and logos of libraries	and adaptations
	Mohd Faizal Hamzah, Ranita Hisham & Nor Hazidah Awang Knowledge production by librarians in Malaysia for evidence-based librarianship		**Allyson Washburn, Sheila Bibb** Attracting undergrads: a study of effective advertising for a virtual-visual generation	**Verónica Reyes-Escudero** Incorporating archives-based research into the curriculum: a collaborative and outcomes-based approach
			Laurie J. Bonnici Non-verbal cues as indicator of information access challenges	
		16.40- 17.00 Coffee Break		
		SCS10 Special and Contributed Sessions		
17.00-19.30	**Methods in Libraries Studies research: a postgraduate perspective** **Chair: Egbert J. Sanchez Vanderkast**	**Development of Information Services to Public Libraries** **Chair: Verónica Reyes-Escudero**	**Digital libraries and digitization projects** **Chair: Sirje Virkus**	**Research support** **Chair: Joumana Boustany**
	Antonio Cobos Flores Comparative analysis in the ethical use of Information and Librarianship Education in Mexico: an investigation process	**David Streatfield, Jeremy Paley and Susannah Quick** Perceptions of public libraries in Europe: report of a cross-European study	**Tomas Foltyn** Living in the digitization wonderland! How to cooperate on the digitization activities and make the costs effective	**Mary Feeney** Understanding news researchers through a content analysis of dissertations and theses
	Celia Mireles Cardenas Content analysis method in scientific literature produced in the areas of Librarianship and Information Sciences in Mexico	**Petra Düren** Demographic change and public libraries – large-print and audio books are not enough!	**Vicki L. Gregory and Anna H. Perrault** A review of cooperative digital library projects contributing to the global information network and enabling local resources to be accessed through the Web	**Teresa Costa, Carlos Lopes and Francisco Vaz** The impact of the Online Knowledge Library: its use and impact on the production of the Portuguese academic and scientific community (2000-2010)
	Fabiola Martinez Lopez Digital literacy and social investigation methodologies	**Nada M.A. Arbutina, Stanka MA Jovicic** Quantity and quality of multiculturalism in libraries (Development of information and knowledge services on the public library)	**Ahmad Bakeri Abu Bakar** Education for digital preservation in Asian Pacific Countries	**Liliana Gregori, Luca Losito, Paolo Sirito** Knowledge mapping and visualization as a common ground between librarianship and scholarly communication: qualitative and quantitative methods for improving semantic categorization and retrieval

Rocio C. Herrera Guzman Egbert and J. Sanchez Vanderkast Implications of library state laws on information services in public libraries	**Marjolein Oomes and Frank Huysmans** Perceptions of individual and societal value of public libraries in the Netherlands: findings from a quantitative study	**Aleksandra Vranes** Digital Library of the Faculty of Philology	**Dianne Steele, Cyrill Walters** Research partners: the establishing of a collaborative partnership between the Research Office and University Libraries' in support of research at the University of Cape Town, South Africa
Jonathan Hernández Pérez Internet infodiversity: state of the art and future trends	**Ana Novo and Margarida Fragoso** Libraries Accessibility Project: realities and challenges at 15 Lisbon municipality libraries	**Carmen Fois** The Fertilia middle school library: children's books restoration and a digital library project	**Chennupati K. Ramaiah and Dey Panna** Evaluation of quality of the satellite-based internet services
Maria de los Angeles Medina Huerta Methodological proposal for analyzing the development of information policies to promote the society of information and knowledge in Mexico	**Anne-Marie Dionne** Multicultural children's books at the French Canadian public library: where can I find them?	**Zdenek Uhlir** NKCatalog On-Line and Manuscriptorium Digital Library: comparison of historical full texts	**Moshe Pritsker** Science video journals to increase productivity in research and education
Eder Ávila Barrientos Methodological research use documentary in the study of application of Linked Open Data in digital academic library	**Magdalena Paul** The quality of services of Warsaw public media libraries – in youth's view. Research by the SERVQUAL method	**İpek Şencan, Meriç Dirik and Müge Akbulut** E-reference services in university libraries: the example of Hacettepe University Libraries	**Irene Bongioanni, Cinzia Daraio and Giancarlo Ruocco** Investigating the distribution of countries' disciplinary profiles
Adriana Monroy Muñoz Perspectives on the investigation about the organization of information of digital photography for the digital library	**Martina Dragija Ivanović, Boris Badurina & Tatjana Aparac Jelušić** Challenges to the research of public library impact on rural island community	**S. Vaithiyanathan** Building and Sustaining the Knowledge-based Society (KBS): Emerging Concepts, Technology and Process in a Global Organisation	

colspan	**19.30-20.00 Poster Session**
1.	**Melissa Gold:** 5 findings for instruction jobs: results from a job ad analysis
2.	**Lúcia Maria S.V. Costa Ramos and Rubenildo Oliveira da Costa:** Collaborative network of scientific information and the popularization of science
3.	**Adeleke Victor Adedayo:** Downsides of Impact Factor as a valid criterion of quality publications
4.	**Leanora Lange:** E-book adoption as diffusion of innovation
5.	**Rubenildo Costa, Lúcia Ramos:** The escape of the Brazilian scientific articles of high impact
6.	**Max Römer, Emeterio Díez:** From photography like a document to viral photography: the photographic text on social networks: a qualitative - quantitative study:

7.	**Soohyung Joo and Inkyung Choi:** Estimation of user satisfaction in academic libraries: a multi-dimensional evaluation model
8.	**Caitlin Bronner and Fatoma Rad** Use of focus group method for investigating emerging phenomenon: the case of e-books
9.	**Helena Bouzkova, Jarmila Potomkova, Eva Lesenkova** Medical librarians as developers of e-learning courses in evidence based practice
10.	**María Luisa Barceló, Ernesto López and Celia Camilli:** Improving educational practice with mixed methods research: training and innovation in university teaching
11.	**Katarina Jandér and Yvonne Hultman Özek:** Having a critical friend to take on new pedagogic challenges for academic librarians – a case study
12.	**Amanda Foster, Kerri O'Connell, Anna White and M. Cristina Pattuelli:** Investigating reading preferences of university students in New York City: A Qualitative Study
13.	**Julien Roche and Marc Martinez:** LIBER Rankings Project: keeping European research libraries relevant
14.	**P.T. Dadlani:** Libraries as information resources for teachers
15.	**Lúcia Maria S.V. Costa Ramos and Maria Cláudia Pestana.:** Organization of knowledge of learning: a new proposal
16.	**Nunzia Bellantonio and Raffaella Modestino:** Project management and workflow chart representation of documentation activities. Case study: the documentation repository of labor unions' experiences for health and safety at work
17.	**Jennifer Sigalet, Mirela Djokic, Sigrid Kargut, Colleen Bell and Jennifer Brownlow:** A sampling of post-secondary integrated information literacy programs in BC
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29.	**Kamani Pereira and Sanjay Kataria:** Using social media to overcome financial constrains in libraries perspectives from developing countries
colspan	**20.00 -23.00 Farewell Dinner**
colspan	**End of the 3rd Day**

Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

Friday, 7.6.2013

8.30-9.00 Registration

SCS11 Special and Contributed Sessions

9.00-10.40	Room 1	Room 2	Room 3	Room 4
	Information Policies in Science Chair: C. Basili	**Human Resources and Human behaviours Chair: Chrysa Nikolaou**	**Retrieval and Access Chair: Tatjana Aparac Jelušić**	**Evaluation and Performance Measurement Chair: Antonis Mourikis**
	Carla Basili The European vision on scientific information	**Fahimeh Babalhavaeji, Zahra Abazari, Samira Ziyaee** The relationship between job stress and quality of working life among academic librarians in Sistan and Baluchestan Province	**Grant Gerlich** Remote Access Reference Evaluation (RARE); closing the gap on long distance accessibility	**Kanako Shimoyama, Keita Tsuji, and Hiroshi Itsumura** Does evaluation improve performance? Case study of Japanese public libraries
	Carla Basili, Markku Laitinen and Jarmo Saarti Library and science indicators: towards a new paradigm to assess the library and information services as an input to the academic processes	**Naeema Jabur and Abdelmajid Bouazza** Congruency between information professionals' readiness attributes and the digital information environment	**Biligsaikhan Batjargal, Takeo Kuyama, Fuminori Kimura, Akira Maeda** A Linked Data Driven Approach on Cross Language Information Access to Diverse Japanese Databases	**Juan Gorraiz, Christian Gumpenberger and Martin Wielan** Impact versus usage metrics: their meaning, characteristics and challenges for modern libraries
	Chiara Faggiolanii, Giovanni Solimine The evaluation of research in the humanities: a comparative analysis **Angela Repanovici** Correlation and regression between proprietary and open access scientometrics tools -an exploratory study	**Aart de Heer** Disciplinary information cultures and their implications for evaluating collections in large academic libraries	**Gercina Angela Borém Oliveira Lima and Benildes Coura Moreira dos Santos Maculan** Facet analysis as conceptual modeling of hypertexts: methodological proposal for the management of semantic content in digital libraries	**Moujib Bahri and Micheline Turnau** Evaluating libraries business services: lessons from Ottawa public library
	Anna Maria Tammaro Altmetrics: a case study on information practices of humanities scholars	**Adriana Gonzalez, Leo Lo** Usage analysis of dedicated graduate student study space at an academic library	**Edit Csajbók, Anna Berhidi, Lívia Vasas** Citation analysis of some Hungarian medical journals compared with Italian and	**H.M. Knippenberg** Quality measurement at Radboud University Nijmegen Library

			international Open Access medical journals between 2007-2011 - Based on Web of Science, SciVerse Scopus databases and different bibliometrics indicators and tools	
	Giancarlo Birello, Valter Giovanetti, Ivano Fucile, Anna Perin Digital preservation: an open-source architecture	**Malin Ogland** What do people do at the library?	**Maculan, Benildes C M S. and Lima, Gercina A. B. O.** Faceted taxonomy for accessing digital libraries	**Danilo Deana, Agnese Galeffi** BEIC DL quality features: selection, description and access
		Morteza Amraei, Hasan Ashrafi-rizi, Ahmad Papi, Susan Bahrami, and Rahele Samuei A survey of components of communication skills and their relationship with demographic characteristics in librarians of Isfahan University and Isfahan University of Medical Sciences	**Masitah Ahmad and Jemal H. Abawajy** Indicator for quality of services in digital library services	**Manir Abdullahi Kamba** Information use pattern of school teachers in rural areas of Nigeria: a mixed method approach
		SCS 12 Special and Contributed Sessions		
10.40-11.30		**Technology transfer and innovation in library management I Chair: Laura Bowering Mullen**	**Networks and Networking Chair: Antonis Mourikis**	**WS5 Workshop Session Customer satisfaction in Education Presenters: Ilaria Moroni** User Satisfaction Surveys in Two Italian University Libraries: Model, Results and Good Practices **Maysoun Restoum & Steve Wade** The impact of library performance on students' satisfaction
		Peter M. Broadwell and Timothy R. Tangherlini aiSelections: computational techniques for matching faculty research profiles to library acquisitions	**Anastasia Tsoubrakakou, Rea Gaitanou** Ethical issues in virtual library communities: the case of Second Life	
		Seonho Kim, Woondong Yeo, Jaemin Lee, Kang-hoe Kim Information extraction for technology opportunity discovery	**Zarebska, Honorata** Web accessibility standards in libraries	
		Maaike Toonen The embedding of information literacy in primary education:	**Hakan Dikbas** Usage of Social Networks by Libraries: Analyzing the Usage of	

		case study of the Netherlands	Facebook by University Libraries in Turkey	
colspan="5"	**11.30-12.00 Coffee Break**
colspan="5"	**SCS13 Special and Contributed Sessions**
12.00-14.00	**Changes in learning and Research and the attitude of Users III** **Chair: Markku Laitinen**	**Cultural Memory and Heritage** **Chair: Seonho Kim**	**Development and Assessment of Digital Repositories** **Chair: Peter M. Broadwell**	**Bibliographic control and Subject analysis II** **Chair: Songphan Choemprayong**
	Suzanne Im, Angela Boyd, Yolanda Blue Evaluation of the need for diversity library residency programs in the United States of America: a quantitative and qualitative approach	**M. Cristina Pattuelli** A crowdsourcing tool for cultural heritage: design and evaluation	**Tomas Foltyn** First Steps Towards Virtual Deposit Library Creation	**Nikolaos Tsatsakis, Stavroula Varvantaki, Georgia Tzedaki and Mihail Panagiotakis** TCDMeta: a metadata model used to automatically create collections and meta-collections of the academic content in the institutional repository of the Technological Educational Institute of Crete
	Irena Bond, Carolyn Friel, Monina Lahoz Development and use of age-appropriate health Information literacy assessment tools for pre-teens	**Tania Todorova, Ivanka Yankova** Memory institutions and copyright policies	**Dan Albertson** A mixed method framework for evaluating video digital libraries	**Alessandro Gandolfo, Srećko Jelušić and Mate Juric** Quantitative and qualitative methods applied in comparative student reading habits and book buying research
	Derek A. Rodriguez, Lisa R. Norberg Assessing library impact on student learning outcomes: a case study using the Understanding Library Impacts protocol	**Eduardo da Silva Alentejo, Ana Márcia Rodrigues Corrêa** The social nature of the World Digital Library: digital heritage for social memory representation	**Nosheen Fatima Warraich** Need of Institutional Repositories in archiving indigenous scholarly literature: a developing country perspective	**Erzsébet Tóth and Béla Lóránt Kovács** Technical relevance of keyword searches in fulltext databases
	Michelle Demeter Survey says: assessing the social impact of an academic library tutoring program on undergraduate success	**Maria Lucia Beffa and Luciana Maria Napoleone** Brazilian legal knowledge organization: a case of librarian historiography	**Min-fang Chiu and Szu-chia S. Lo** Competencies for library and information science professionals in electronic publishing and digital archive industries	**Vera Regina Casari Boccato and Estela Maris Ferreira** Performance of the focus group and of group verbal protocols in the assessment of controlled vocabulary in physical therapy: a qualitative - cognitive study
	Naeema Jabur and Abdelmajid Bouazza	**Elia Vlachou and Chrysa Nikolaou**	**Iris Xie, Soohyung Joo, and Krystyna Matusiak**	**Tina Budzise-Weaver and Susan P. Goodwin**

	Harmonizing information users' readiness with the digital information environment	PIOP's museums network and library: cultural economics	Digital library evaluation criteria from different stakeholders: a document analysis and Delphi-survey	A coded analysis of student feedback and implications for bibliographic instruction programs
	Mirosław Górny Intensity of information system use as a factor in evaluations made by information users. The example of Polish digital library users	**Lisa Sherlock** Archival discoveries through cultural memory: undergraduates in the archives	**Oriana Reizes-Dzieduszycka, Szymon Seweryn** Digitization in polish scientific institution. Case study: Digital Repository of Scientific Institutes (RCIN)	**Jolanta Szulc** Formal ontologies and their role in the integration of library resources
	Kristýna Busch and Eliška Veselá and Lenka Šatavová Log analysis of user queries: identifying candidates for the new subject headings		**Mohd Faizal Bin Hamzah & Ranita Hisham** Building an institutional repository at University of Malaya (Malaysia): UM research repository	**Iris Maria de Souza Carvalho** Control cancer terminology

14.00- 15.00 Lunch
SCS14 Special and Contributed Sessions

15.00-16.40	**Collaboration projects in evaluating and promoting information science and library services** **Chair: Angela Repanovici**	**Bibliometric research II** **Chair: Teresa S. Welsh**	**Technology transfer and innovation in library management II** **Chair: Eliška Veselá**	
	Angela Repanovici, Manolis Koukourakis Teaching approaches of Information Literacy, how to evaluate teaching activity	**Peter T. Shepherd** Usage Factor: a new, usage-based metric for measuring journal impact	**Chuen-Min Huang, Teng-huei Cheng** Apply novelty detection to Chinese news event detection and tracking	
	Angela Repanovici, Ane Landoy, Natalia Cheradi International collaboration in evaluation of information literacy user needs	**Maria João Pinto and Sofia Fernandes** New questions arise: are bibliometric indicators adequate for evaluating the scientific production of the Social Sciences and Humanities?	**Zahra Abazari, Hamideh Aboee** The correlation of using information technology with efficiency of service training courses for librarians in Islamic Azad University of Yazd	
	Adriana Dumitran Libraries as sources of investigation for the history of Romanian illustrated press at the beginning of XXth century	**Avijit Chakrabarti** Electronic Journal of Academic & Special Librarianship (E-JASL): a bibliometric study	**Aristeidis Meletiou and Anthi Katsirikou** Using Multicriteria methods to decide about the acquisition of new titles in an Academic Library	
	Doina Hendre Biro Museum collections in a library:	**Niloofar Hodhodinezhad, Hasan Ashrafi-rizi and Shima**	**Zahra Abazari, Fahimeh Bablhavaeji**	

	valorisation and case study: Batthyaneum branch of National Library of Romania	**Shafieyan** Evaluation of scientific productions and illustrating the scientific Map of Middle East Researchers in the field of bibliometrics in 1990-2011 based on Web of Science (WOS)	A study into the quality of ergonomics in librarians' working environments in Islamic Azad Universities of Iran (an Iranian experience**)**	
	Elena Tarziman National Library of Romania – a new headquarter – new challenges and perspectives	**Avijit Chakrabarti, Biplab Chakrabarti** Research papers of Acharya Prafulla Chandra Roy: a bibliometric study	**Nicole Petri, Sabine Graumann** Measuring customer satisfaction – Over time and in global benchmarks	
	Nelly Turcan Open Access impact on the visibility of science		**Alaattin Parlakkilic** Change management in transition to e-learning system	
	Maria Micle Modern stereotypes about libraries and librarians in Romania			
16.40- 17.00 Coffee Break			
17.00- 17.30 Closing Ceremony			
End of the 4th Day			

Qualitative and Quantitative Methods in Libraries International Conference (QQML2013)

	Room 5
	Poster Session
30.	**Melissa Gold:** 5 findings for instruction jobs: results from a job ad analysis
31.	**Lúcia Maria S.V. Costa Ramos and Rubenildo Oliveira da Costa:** Collaborative network of scientific information and the popularization of science
32.	**Adeleke Victor Adedayo:** Downsides of Impact Factor as a valid criterion of quality publications
33.	**Leanora Lange:** E-book adoption as diffusion of innovation
34.	**Rubenildo Costa, Lúcia Ramos:** The escape of the Brazilian scientific articles of high impact
35.	**Max Römer, Emeterio Díez:** From photography like a document to viral photography: the photographic text on social networks: a qualitative - quantitative study:
36.	**Soohyung Joo and Inkyung Choi:** Estimation of user satisfaction in academic libraries: a multi-dimensional evaluation model
37.	**Caitlin Bronner and Fatoma Rad** Use of focus group method for investigating emerging phenomenon: the case of e-books
38.	**Helena Bouzkova, Jarmila Potomkova, Eva Lesenkova:** Medical librarians as developers of e-learning courses in evidence based practice
39.	**María Luisa Barceló, Ernesto López and Celia Camilli:** Improving educational practice with mixed methods research: training and innovation in university teaching
40.	**Katarina Jandér and Yvonne Hultman Özek:** Having a critical friend to take on new pedagogic challenges for academic librarians – a case study
41.	**Amanda Foster, Kerri O'Connell, Anna White and M. Cristina Pattuelli:** Investigating Reading Preferences of University Students in New York City: A Qualitative Study
42.	**Julien Roche and Marc Martinez:** LIBER Rankings Project: keeping European research libraries relevant
43.	**P.T. Dadlani:** Libraries as information resources for teachers
44.	**Lúcia Maria S.V. Costa Ramos and Maria Cláudia Pestana:** Organization of knowledge of learning: a new proposal
45.	**Nunzia Bellantonio and Raffaella Modestino:** Project management and workflow chart representation of documentation activities. Case study: the documentation repository of labor unions' experiences for health and safety at work
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